

NIPPONIA HOTEL Ozu Castle Town

Castle Stay Accommodation Contract

(Scope of Application)

Article 1. The Accommodation Contract and related contracts to be concluded between our Hotel and the Guest shall be based on this Contract under the following terms and conditions of our Contract. Any matter not stipulated in this Contract shall be governed by ordinance and generally established practice.

2. When our Hotel has agreed to conclude a Special Contract without conflicting with ordinance and established practice, the said Special Contract shall prevail.

(Application for an Accommodation Contract)

Article 2 The Guest who intends to apply to our Hotel for an Accommodation Contract will be required to provide our Hotel with the following particulars:

- (1) Name(s) of Guest(s) to be registered.
- (2) Date(s) scheduled for overnight stay and estimated time of arrival.
- (3) Accommodation charge (according, in principle, to the basic accommodation charges described in the attached Table I).
- (4) Other information considered necessary by our Hotel.

(Formation of Contract, etc.)

Article 3. The accommodation contract for Castle Stay shall be concluded by signing the agreement to the Contract and paying the accommodation application fee. Provided, however, that this shall not apply when this hotel proves that it has not given consent.

2. The reservation request date shall be a provisional contract with an application via the Internet (i.e. reply to an acknowledgement email from our hotel) or by telephone. Temporary contracts can temporarily secure a desired schedule for up to one week. You will follow the above procedures and enter into a formal contract within the interim period of the contract. Furthermore, in the event the procedures cannot be completed within one (1) week of the provisional contract, the provisional contract for the schedule secured by this hotel shall be at its discretion null and void and cancelled irrespective of any reason.

3. The Application Money shall first be applied to the final payment of the Accommodation Charge payable, and when the circumstances requiring application of the provisions of Article 6 and Article 22 have arisen, to penalty and then to compensation money in this order. If there is any balance left it will be repaid at the time when the Accommodation Charge is paid as provided in Article 16

(Special Contract Requiring Non-Payment of the Application Money)

Article 4. There are cases where our Hotel accepts a Special Contract which does not require payment of the Application Money specified in the said Paragraph after the conclusion of the Contract.

2. When accepting an application for an Accommodation Contract, in the case that our Hotel fails to request payment of the Application Money specified in the preceding Article, Paragraph 2, and/or in the case that it fails to prescribe the due date for payment of the said Application Money, the Special Contract described in the preceding Paragraph shall be considered to have been accepted..

(Refusal of the Conclusion of Contract)

Article 5. The following are cases where our Hotel will not accept the conclusion of the Accommodation Contract:

- (1) When application for accommodation is not based on this Contract.
- (2) When there is no facility available due to full occupancy.
- (3) When the Guest seeking accommodation is considered likely to behave in violation of the provisions of the ordinance, public order or good public morals.
- (4) When the Guest seeking accommodation is considered to be corresponding to the following (a) to (c).
 - (a) The law in respect to prevention, etc. against illegal actions by gang members (1991 Law item 77) stipulated article 2 item 2 (hereinafter referred to as "gang group"), gang member stipulated by the same law item 6 (hereinafter referred to as "gang member"), gang group semi-regular members or gang member related persons and other antisocial forces.
 - (b) When gang group or gang members are associates of corporations or other bodies to control business activities.
 - (c) When a corporate body has related persons to gang members.
- (5) When the guest seeking accommodation behaves extremely in a mischievous way against other hotel guests.
- (6) When the Guest seeking accommodation is clearly considered to be a patient with an infectious disease.
- (7) When the guest seeking accommodation, a violent requesting act is carried out, or demanded a burden beyond the reasonable purview.
- (8) When act of God, trouble with facilities, and other unavoidable causes prevent the Guest from staying at our Hotel.

(The Guest's Right to Cancel the Contract)

Article 6. The Guest may request our Hotel to cancel the Contract.

2. In the case that the Guest has cancelled the Accommodation Contract in whole or in part due to causes attributable to him/her (which is the case when our Hotel has requested payment of the Application Money by prescribing the date due for such payment under the provision of Article 3, Paragraph 2, except in the case when the Guest has cancelled the Accommodation Contract prior to such payment), payment of penalty shall be required as specified in the attached Table 2, but in the case that our Hotel has accepted a Special Contract described in Article 4, Paragraph 1 this provision shall be applied only to the case where our Hotel has notified the Guest of his/her responsibility to pay a penalty for cancellation of the Contract when accepting the Special Contract.

3. In the case that the Guest does not arrive by 15 p.m. on the day of an overnight stay without informing our Hotel of a delay, the Accommodation Contract concerned may be considered to have been cancelled by the Guest and will be handled accordingly.

(The Right of Our Hotel to Cancel the Contract)

Article 7. The following are cases where our Hotel may cancel the Accommodation Contract:

(1) When the Guest is considered likely to behave in violation of the provisions of the ordinance, public order or good public morals, or he/she is considered to have behaved in such a manner.

(2) When the Guest is clearly considered to be corresponding to the following (a) to (c).

(a) Gang group, gang group semi-regular members or gang member related persons and other antisocial forces.

(b) When gang group or gang members are associates of corporations or other bodies to control business activities.

(c) When a corporate body has related persons to gang members.

(3) When the Guest in accommodation behaves extremely in a mischievous way against other hotel guests.

(4) When the Guest is clearly considered to be a patient with an infectious disease.

(5) When having accommodation, a violent action is carried out, or demanded a burden beyond reasonable purview.

(6) When unavoidable causes, such as act of God, etc., prevent the Guest from staying at our Hotel.

(7) When the Guest smokes in bed or vandalizes fire protection facilities, or does not comply with the matters prohibited by our Hotel (limited only to those matters necessary for fire prevention) among the rules of use prescribed by our Hotel.

In cases where our Hotel has cancelled the Accommodation Contract in accordance with the provision of the preceding Paragraph, charges for accommodation service, etc. which have not yet been offered to the Guest shall not be receivable.

(Basic Policy for Accommodation)

Article 8. Castle Stay is a lodging with cultural experiences in an image of the entrance of Sadayasu Kato in 1617 in order to embody the Living History that makes use of valuable cultural properties.

We also offer a variety of programs to enjoy many of the historic sites of the Meiji and Taisho periods from the Edo period, historical buildings, and the cultural backgrounds of Ozu's Castle Town. During the stay in Japan, we will provide you with a variety of cultural experiences related to Ozu.

(Registration of Accommodation)

Article 9. The Guest will be required to register the following particulars at our Hotel:

(1) Name, age, sex, address and occupation of the Guest.

(2) Nationality, passport number, place entered and date entered, in the case of a foreign guest.

(3) Scheduled date and time of departure.

(4) Other information considered necessary by our Hotel.

2. In the case that the Guest intends to pay the charges described in Article 16 by using such means in place of currency as traveler's checks, accommodation coupons, credit card, etc., he/she will be required to show them at the time of registration described in the preceding Paragraph.

(Hours of Lodging)

Article 10. The time of lodging is between the check-in and the check-out of this hotel. The main facilities and lodging hours shall be as follows but please note that it could be earlier or later depending on the program.

In addition, although the space usage time cannot be extended, it is possible to provide information about the castle towns and activities after checkout.

service hours such as front concierge

Check in 15:00 to 9:00 on the day following the check out

2. Hours for services such as lodging and eating and drinking places (facilities)

Occupancy time for the Ozu castle tower and the Koran turret: 17:30 to 8:00 the following day.

Dinner 18:00

Breakfast 7:00;

There is a pickup service. You will be picked up at Matsuyama Airport or Iyoozu Station after 15:00 at the check-in date, and will be sent to Matsuyama Airport or Iyoozu Station if you leave Ozu City between 13:00 and the following day checkout time.

The hours set forth in the preceding clause may be temporarily changed for the reason of the program or other reasons.

(Accommodation Program)

Article 11. The outline of the program will be explained in advance at least two weeks prior to the check-in date in principle. Based on this, you will be invited to the final program during the period of the stay at the time of check-in, and you will be able to stay in accordance with this program.

In addition, there are a lot of extraordinary lodgings for the planned programs, even for the various historical sites and lodgings in Ozu. Therefore, the change of the day is not possible in principle because the preliminary procedures and other necessary details are included.

(Program Changes)

Please be aware that the program may be changed in advance due to reasons such as arrangement, weather, etc.

Changes to the program during the weather shall be determined at the discretion of the hotel based on forecasts, etc.

In addition, in the event of an unavoidable change due to the reason of the customer on the day of the incident, we will respond as much as possible, but we may not be able to comply with your request. Please be aware that there will be no reduction in lodging or other expenses associated therewith.

(Guide to Accommodation Space)

Article 12. The lodging is based on the use of the following spaces and except for unavoidable circumstances, the use of the following spaces will be secured.

<Basic space>

■ Sleep, Meal, and Stay Space

•The castle keep the castle tower of Ozu and the koran turret

The turret built-in 1860 was dismantled and repaired in 1970 because the castle tower was rebuilt towers built in 2004, and the tower was designated as important national cultural properties.

From the viewpoint of complete restoration and storage, the building is equipped with only a minimum of lighting equipment and fire protection equipment, but since the specifications are basically the same as those of the Edo period, please be aware that there are no air-conditioning equipment or water-circulation equipment.

Temporary toilets are also installed near the castle tower.

■ Bathroom, wash, toilet, and lodging space

•West area enclosed by earthwork West area enclosed by earthwork base

The Ninomaru, west area enclosed by earthwork is equipped with temporary buses, wash surfaces, toilets, and standby spaces. This is the space occupied by the Castle Stay customer.

■ Breakfast space

•Garyu Sanso Garyu-in

Garyu Sanso is a villa built over 10 years from around 1897 in one of the most scenic areas in Ozu.

The villa is located in Garyu-buthi, one of the most beautiful landscapes in the Hiji River and is composed of three novel architectures and Japanese gardens left by Meiji's masters, and is designated as an important national cultural property.

The main building, one of the most enthusiastic buildings, was completed over a 10-year concept and a 4-year construction period. The breakfast will take place in the border corridor of Isshi-no-ma, while enjoying the Japanese garden.

(Provision of concierge services)

Article 13. During the stay, we have at all times two concierges as staff involved in better service and safety. For your information, please contact the concierge dial that will be provided at the time of check-in and ask for your request.

■ Concierge waiting room

•The castle keep Kitchen Tower

The Kitchen Tower adjacent to the castle keep and the castle tower will serve as the concierge room of the Castle Stay. As a general rule, you may not be able to enter for it.

(Security Management during Lodging)

Article 14. From the viewpoint of customer safety, we have implemented the following security measures.

(1) Surveillance cameras are installed in several spaces of the castle keep, the castle tower, and the koran turret. However, the camera shall be used by the Hotel only for the purpose of ensuring safety. It is not installed in the bedroom space to protect privacy.

(2) We will inform you of valuables on the day. A security box is available on the west area enclosed by earthwork base. The Hotel shall not responsible for any theft or loss during your stay, so please take care to manage valuables.

(3) As stated in the previous article, the Concierge is permanently stationed during the period of stay, and efforts will be made to ensure safety during the night and at other times.

(Compliance with Use Regulations)

Article 15. The guests shall comply with the Terms and Conditions established by the hotel and the use regulations posted in the hotel.

(Payment of Fees)

Article 16. Accommodation charges payable by the lodger shall be broken down in accordance with the provisions of Appended Table 1. In addition, payment shall be deemed to have been completed at least 21 days prior to the date of accommodation in accordance with the schedule listed in Table 3.

Additional payments for accommodation charges, etc. in the preceding clause shall be made when the guest departs from the hotel or when the hotel requests such payments in currency, travel checks, accommodation tickets, credit cards, or other alternative methods approved by the hotel.

In the event that a guest in the situation where the guest can stay does not stay at the hotel at his/her own discretion, we will charge the accommodation fee.

(Responsibility of Our Hotel)

Article 17. In the case that we have inflicted damage on the Guest in the course of fulfilling the Accommodation Contract and related Contracts or in breach of these Contracts, we shall compensate for the said damage, unless the said damage has been caused due to a cause not attributable to us.

Our Hotel is covered by the Hotel liability insurance to cope with emergencies in the case of fire, etc.

(Treatment in cases where Contract Accommodations cannot be provided)

Article 18. In the event the hotel is unable to provide the accommodation contracted for the guests (use of the castle keep, the koran turret, the west area enclosed by earthwork base, or Garyu Sanso), the hotel shall pay compensation in an amount equivalent to the penalty to the guests and the compensation fee shall be appropriated to the amount of compensation for damages.

(Handling of Checked Articles, etc.)

Article 19. When the articles, cash and/or valuables checked by the Guest at the concierge have been lost or damaged, our Hotel shall compensate for the damage, unless the loss or damage has been caused by force de majeure. However, in the case of cash and valuables, we shall do so only when the Guest has clearly reported the kind and value of such cash and valuables at our request. Otherwise we shall compensate for the damage up to the maximum amount of 150,000 yen.

2. When the Guest has brought into our Hotel articles, cash and/or valuables but has not checked them at the Concierge, we shall compensate for the loss or damage inflicted on them if caused intentionally or negligently on our part, except when the Guest has not clearly reported to us beforehand the kind and value of such items lost or damaged, in which case we shall compensate for the loss or damage up to the maximum amount of 150,000 yen unless we are intentionally or negligently responsible for such loss or damage.

(Custody of the Baggage or Personal Belongings of the Guest)

Article 20. When the baggage of the Guest has arrived at our Hotel prior to his/her arrival, our Hotel will keep it subject to our agreement given prior to its arrival, and will hand it to the Guest at the time when he/she checks in.

2. In the case that the baggage or personal belongings of the Guest are found misplaced after he/she has checked out, our Hotel shall ask the owner of such items for his/her instructions when the owner has been identified. However, when there are no instructions from the owner or the owner has not been identified, our Hotel shall keep them for 7 days including the day when they have been found, and shall deliver them to a police station near our Hotel after a lapse of 7 days.

3. The responsibility of our Hotel regarding the custody of the Guest's baggage or personal belongings in the case of the preceding two Paragraphs shall conform to the provision of the Article 19, Paragraph 1, in the case of Paragraph 1 of this Article and to the provision of the Article 19, Paragraph 2, in the case of Paragraph 2 of this Article.

(Responsibility for Parking)

Article 21. When the Guest uses the parking area of our Hotel, our Hotel only lends the parking area and does not assume responsibility for care and custody of the vehicle parked, regardless of whether or not our Hotel has been asked to keep the key to the vehicle. However, our Hotel shall be liable for compensation if and when the vehicle parked is damaged intentionally or negligently on our side while keeping the parking area under our control.

(Responsibility of the Guest)

Article 22. In the case that our Hotel has suffered damage due to the intention or fault of the Guest, the Guest will be required to compensate to our Hotel for the said damage.

(Prohibitions during Lodging)

Article 23. There are many cultural properties that are very important for accommodation facilities. From the standpoint of preserving cultural properties, please observe the following.

Bringing in and use of fire and hazardous materials

Damage to buildings, fixtures, etc.

Drunkenness or violent acts in the facility

Removal of equipment, fixtures, etc. on the premises

If you possess items that fall under the prohibition of bringing in, make sure to notify us. Concierge will be kept during your stay.

(Precautions during Lodging)

Article 24. Historic buildings have many steep stairways, steps, and other facilities that are different from modern general residential spaces. Please carefully use it.

(Capacity and Fees for Lodging)

Article 25. Capacity is 2 to 6. In addition, one child will be charged the fee.

Amounts shall be as shown in the Table.

Table 1 Breakdown of Castle Stay Fees, etc.

Item		Breakdown
Total amount to be paid by the guest	Accommodation charges	Basic accommodation fee of ¥1,200,000 (2 persons)
	Extra charge for the number of people	120,000 yen (Add 1 person)
	Additional Fees	Additional food and beverage, etc. (excluding those included in the accommodation fee)
	Tax	Consumption tax

Remarks Your child's fee is as follows. Fees are determined by age, meals, and bedding.

Junior high school and over are charged for adults.

	Meals	Bedding	Fees
Elementary school students	Children's Course (Large)	Available	60,000 yen
preschool children (aged 4 ~younger than elementary school)	Children's course (Small)	On request	40,000 yen
Infants (3 years of age or younger)	Not available	Not available	Free of charge

Table 2 Castle Stay Penalty

Remarks If you do not contact the hotel after one hour from the scheduled check-in time and do not stay in the predetermined place, you will be treated as No Show.

Day When Cancellation Notice Received	Cancellation Fee Provisions
The conclusion of the contract ~91 days before it	10%
90 days~61 days before	30%
60~31 days before	50%
30~15 days before	80%
14 days before~Accommodation Day and No Show	100%

The penalty for the reduction in the number of persons is as follows.

The day on which the intention to change the number of persons was manifested	Schedule Change Fee Provisions
The conclusion of the contract~31 days before	free of charge
30~22 days before	50%
21 days before~Accommodation Day	100%

Remarks The rescheduling fee is as follows. The schedule can be changed up to two times. However, the following rescheduling fee will be charged depending on the schedule.

The day on which the intention to change the schedule was manifested	Schedule Change Fee Provisions
The conclusion of the contract~31 days before	free of charge
30~22 days before	20%
21 days before~the day	100%

Table 3 Timing of Payment of Fees

Timing of Payment of Fees	Payment Amount
Within one week of the Provisional Reservation	10%
21 days before~the day	Full amount of the application money
checkout date	Additional Charges